



Team Communication Skills Training Course

A One Day interactive, on-site training course for teams who have to pitch, present or persuade.

About this course

This interactive course is delivered on-site.

Your team will learn how to engage and influence their audience, every time.

They will discover how to find their natural 'authentic' voice, so they speak with confidence and gravitas. They will become aware of the body language signals they give out, learning to be physically relaxed but staying open and dynamic.

They will learn how to deal with nerves so that they feel comfortable in their own skin - even when the pressure is on.

They will learn how to structure conversations, meetings and presentations, so their key messages are remembered for maximum impact and influence.

They will learn how to hold their audience when speaking in person or via video conference.

This course is for anyone who has to tell a story, deliver a message or speak to another human being. It will be interactive, actionable and great fun.

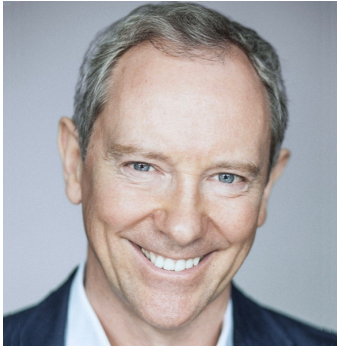
Outcomes and Objectives

Your team will be able to:

- Control nerves in pressured situations
- Develop their voice and speak from their 'emotional centre'
- Manage their body language signals
- Establish rapport quickly and easily
- Add gravitas and charisma
- Structure key messages
- Adapt messages to different audiences
- Pitch and present as part of a team
- Speak with or without slides
- Speak via video conference and on the phone
- Connect with every audience, every time, with impact and influence

Course Outline

09.30	<p>YOU</p> <p>How and why nerves affect us</p> <p>How to 'centre' our voice and be aware of our body language signals</p> <p>Understand how we come across to others</p> <p>How to appear and feel confident</p> <p>How to establish rapport quickly and easily</p> <p>The Theory of Zone Two</p>
11.00	BREAK
11.15	<p>YOUR MESSAGE</p> <p>How to structure your message</p> <p>Great openings and closings</p> <p>Pointing key messages</p> <p>How to keep the audience on track</p> <p>Impromptu non-work-based conversations (not prepared)</p>
13.00	LUNCH BREAK
14.00	<p>YOUR DELIVERY</p> <p>Recap of the morning</p> <p>How to speak clearly and with passion and energy</p> <p>How we can stand and command the room</p> <p>Further impromptu presentations</p> <p>Feedback</p>
15.30	BREAK
15.45	<p>POWER UP YOUR PRESENTATION</p> <p>How to build gravitas and charisma</p> <p>Delivery of work-based messages (prepared)</p> <p>Feedback</p> <p>'Our personal brand'</p> <p>Feedback from the day</p> <p>Q and A</p>
17.00	END



Robin Kermode is one of Europe's leading communication coaches working globally with CEOs, senior executives, politicians, media personalities and corporate teams.

He is a popular keynote speaker and author of the best-selling book *SPEAK SO YOUR AUDIENCE WILL LISTEN*. His podcast, *THE ART OF COMMUNICATION*, has over 10,000 listeners.

Robin has been an actor for over 30 years and is a recognisable voice over artist (he is the MC of the ATP World Tour Finals each November at The O2 Arena in London).

He is a respected media commentator, contributing to a wide range of newspapers, and is the leading body language expert for The Telegraph, The Guardian and the Daily Mail.

HUFFPOST

The
Guardian

BBC
RADIO

The
Telegraph

THE TIMES

Daily Mail

What clients say

“Our ability to connect has definitely improved as a result of Robin’s techniques. Insightful and a welcome dose of good fun!”

Simon Amor, Director,
Heineken UK

“Robin is outstanding. He delivers remarkable insights and advice with style and humour, connecting instantly with his audience.”

David Bizley, Branch Chief,
NATO Communications

“Robin is a true expert in his field. He has a rare ability to speak to everybody, individually.”

David James, Senior L+D,
The Walt Disney Company

“It was amazing. Robin is a dynamo - inspiring you to connect with audiences in unimaginable ways. Brilliant!”

Jose Papa, MD,
Cannes Lions

“It was amazing. I feel really great about how the speech went. I’ve terrific feedback. It was my time to shine - and I did! Thank you.”

Barrie Stephen, Owner,
Barrie Stephen Hair

“Any leader in any field will benefit from a session with Robin, he's brilliant!”

Sue Cheshire, Co-Founder,
Global Leaders Academy

“I recommend Robin to anyone who has to up their game in their communications.”

Martyn Dawes, Founder,
Coffee Nation

“Robin has a great ability to build empathy quickly.”

Nigel Sullivan, Group HRD
Talk Talk

“Interesting, educational and, above all, fun!”

Robert Appleby, Co-Founder,
ADM Capital

“Robin is engaging, entertaining and full of practical advice. Highly recommended.”

Simon Buriski, Managing Partner
Lancor

“Every member of staff has improved their skills considerably. Highly, highly recommended.”

Philip Thomas, CEO,
Ascential Events PLC